April 20, 2020

Dear Families and Loved Ones:

I am very happy to say that The Wesbrooke residents and staff are symptom free of COvid-19 and our management team, nurse, care aides and staff have been receiving regular updates from provincial public health authorities to ensure we have the most current information possible.

We continue to follow strict pandemic protocols: minimizing interactions between residents, no meals in dining rooms instead delivering all meals to residents' rooms, no recreational activities, enhanced cleaning and sanitizing and all staff wearing personal protective equipment (PPE). Our staff, residents and families have all been doing a heroic job in trying to follow proper protocols and procedures in a coordinated effort to keep the virus out!

However, it has come to my attention that Ridge Meadows Hospital now has 3 confirmed cases of Covid-19 and a senior's residence in the Maple Rudge area also has a confirmed case. This is getting too close for comfort

Therefore, this is a very difficult decision to make, however, I am going to make it and if anyone is upset over it I am happy to talk to them.

At this time I am implementing stricter protocols, that is:

- Absolutely NO visitors, unless an extreme emergency.
- Residents will NOT be allowed out of the building, No WALKS or meeting with family members outside, residents can sit or walk in the enclosed courtyard
- Residents will not be allowed to visit other residents in their suites.

We will enforce these stricter guidelines until May 1st at which time we will reassess or follow the Provincial Health Officer's recommendations.

Pat De Luca Owner, General manger