

April 22, 2020

Dear Families and Residents

As the COVID-19 pandemic continues to challenge how we work and live, I am compelled to share news with you which I feel is important to the health and safety of all of us in The Wesbrooke community. We continue to be strong and vigilant in our combined efforts to follow strict guidelines and protocols, including isolation, sanitization and physical distancing. Some of these guidelines may seem overly restrictive and will require understanding and a strong will to follow. However, they are necessary to maintain our health and safety.

Last night, CTV News reported that one of the neighboring senior's communities, Willow Manor, owned and operated by Chartwell, has 15 cases of COVID-19 (12 residents, 3 staff) and 1 death. A few days ago, that number was only 3. Willow Manor is situated in Central Maple Ridge, and although that seems quite a distance away, it is not. A number of families and Pitt Meadows citizens either visit or have contact with people who visit Willow Manor. This causes much concern for me and so I now must mandate that:

1. No one that visits or has contact with someone that has business or relations with Willow Manor will be allowed in The Wesbrooke. There are no exceptions!
2. Families dropping packages or bags for a loved one at Wesbrooke MUST wipe down and sanitize bags, boxes and products thoroughly. We will re-locate our drop off table to the vestibule so no one physically enters the lobby/reception area.
3. We will continue to screen emergency visitors and staff and follow sanitary protocols put forward by health authorities.

In the face of difficult circumstances, we must be even stronger in our resolve to do the best we can. I thank you in advance for your continued support and cooperation in our efforts to protect residents, staff and loved ones.

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