

October 16, 2020

Dear Wesbrooke Residents and Families,

I know how challenging this year has been and I would like to express my appreciation to all of you for understanding and your compliance through these very difficult times. The Wesbrooke is proud to say we are still Covid free and remain committed and focused on delivering the best service and care to all our residents while taking all necessary precautions to protect our residents, staff and families from Covid – 19.

As difficult as it is, families and residents MUST NOT and CANNOT make plans and just show up at The Wesbrooke and expect to be allowed to do whatever they have planned to do. Moving furniture or fixing something is not an emergency and can be scheduled according to our guidelines. Please ensure you call our front desk to get approval first and THEN schedule a date and time. Please do not tell us you are on your way to do something as I will instruct our front desk to turn you away if you have not scheduled with us. We are doing our best to keep each other safe and if we appear to be hard-nosed or too severe I apologize in advance but someone has to set the standards. Our standards are to do everything we can during this pandemic.

The bottom line is none of us can be complacent or neglectful. Everyone is in the same boat and yes it is very difficult after 8 months of strict COVID restrictions. We will be faced with this virus for a while so please fight the urge to give in and relax your efforts. Don't assume that if you get COVID -19 it's not a big deal. It is and can be very serious and life threatening. All of our actions, every one of us, affects each other in our community.

Please stay safe and let's all practice the 3 W's: Wear a mask, Wash your hands, Watch your distance!

Sincerely

Pat De Luca

Owner, General Manager

