

Aug 5, 2020

Covid – 19 – Concerns and Update

Dear Wesbrooke Residents and Families:

As set out in my last letter dated July 20th, we have begun Scheduled Visitations in a designated area. We also considered emergency visitations on a case by case basis. Unfortunately this has been mistaken for continuous visitation rights which was not the intent nor will be allowed. We will continue to follow the BC Ministry of Health updates to ensure we are in compliance.

Although we are happy and encouraged by our results and Covid free status to date, we are concerned of the recent increase in cases in BC, and also of the confirmed positive Covid case in one of the senior's residences in Maple Ridge. Therefore, we strongly recommend restraint in taking your loved ones to public places, including restaurants, beaches, coffee shops, etc. If our residents do go out they are recommended to wear masks, frequent hand washing and follow social distancing.

I have attached a Ministry of Health /BC Centre for Disease Control Social Visiting Guideline sheet to this letter. Please ensure you read it and follow the recommendations.

What to expect when arranging a visit:

1. Must be pre-arranged with the Wesbrooke.
2. The Health Order allows for **ONE designated visitor per resident**, therefore we are no longer allowing two visitors.
3. Visits will be limited to one per week on scheduled days (mon, wed, fri, sun)
4. Visits must be in our designated area, indoor or outdoor.
5. Taking resident out for walk must be pre-arranged and on our scheduled days (mon, wed, fri, sun)

6. Visitation to a resident's suite is for an EMERGENCY only.
7. All COVID-19 safety protocols will apply during all visits.
8. Since visitation is limited to one individual per resident, visits with children can only occur via facetime or video.
9. Designated visitors will be asked to acknowledge reviewing the Ministry guideline attached.
10. Screening will take place before each visit and visitors are asked to bring a mask to wear.

Thank you for your patience as we ensure best practice for the safety of our residents and staff.

Sincerely,

Pat De Luca, Owner and General Manager