

July 2, 2020

### **Covid Update and Moving Forward**

Dear Wesbrooke Residents and Families:

As part of our ongoing efforts to keep residents safe we conduct weekly reviews of our current practices to ensure for residents, families and ourselves that there is full compliance against the current practice requirements as set out by the BC Centre for Disease Control and the BC Ministry of Health. In an effort to do so, there will be ongoing engagement to ensure residents and families understand the individual and collective risks, and their collective accountability and commitment, to adhere to agreed guidelines in order to minimize those risks for both residents and visitors. This communication and engagement will strive to ensure an ongoing shared approach to establishing and then maintaining the challenging balance of safety and quality of life that will require the continued collaboration and mutual accountability of residents, families and their care givers through the coming weeks and months.

As we set out in my last letter, we have begun social visiting and it has proven a success both for families longing to visit with loved ones and for our residents. We will continue this form of social visiting until further notice and will monitor the BC Ministry of Health updates to ensure we are in compliance. As an aside to our visitation procedure, families and residents are asking about other forms of social visits, ie: Can I visit with my family? Can I invite family up to my suite? Etc. We encourage restraint and patience as we attempt to find a balance between safety and quality of life. For now we will encourage social visitation as we have set up and monitor our efforts ongoing. Please call our front desk to reserve a date and time for your visit.

Sincerely,

Pat De Luca, Owner and General Manager

