

June 12, 2020

Planning for Outdoor Visits with Wesbrooke Residents

Dear Wesbrooke Residents and Families:

It has been a long and often difficult number of weeks and months of social and physical distancing. Thank you for understanding and working with us to keep our residents and staff as safe as possible.

Health Regions throughout the province are at different stages with easing restrictions for outdoor visitations with loved ones living in seniors care and housing. The Wesbrooke Team is working diligently as staff and managers strive to ensure the safest guidelines are in place. We ask for your patience as we work to mitigate the risks. We have done extremely well in managing to keep COVID – 19 out of our residence and want to ensure we do not let all this hard work slide.

We are just as committed to facilitating outdoor visits between residents and loved ones as we are to resident safety. We are planning to start visits Monday, June 29th and will watch for any signs that may affect this date. Our plans will ensure screening, appropriate outdoor space for visitors, proper monitoring with staffing and scheduling ensuring visitor oversight.

In the meantime, please review the following guidelines:

- 1. We ask you simply do not show up at the site for a visit.** Please contact the main reception desk at 604-460-7006 to find out how to schedule a time to visit. Times will be limited in order for everyone to have an opportunity to visit.
- 2. Visitors will not be allowed to enter the building.** Visitation guidelines apply only to outdoor visits and will be dependent on outdoor space.
- 3. Ask yourself if an outdoor visit while maintaining at least six feet of distance from your loved one will be meaningful.** These visits will require bringing your own mask and maintaining 6 feet of distance

which could be difficult for hearing impaired. Some residents with cognitive impairments may find the inability to be near their loved ones very distressing.

We are so close! Your continued support and patience allows us to put the strongest protections in place to keep everyone safe. It is important for us to keep working together!

If you have any questions, please reach out me either by phone or email and keep watching for updates.

Sincerely,

Pat De Luca
Owner, General Manager
The Wesbrooke Seniors Residence
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