

June 18, 2020

### **Outdoor Visits and Essential Needs**

Dear Wesbrooke Residents and Families:

It has been a long and often difficult number of weeks and months of social and physical distancing. Thank you for understanding and working with us to keep our residents and staff as safe as possible.

Health Regions throughout the province are at different stages with easing restrictions for outdoor visitations with loved ones living in seniors care and housing. The Wesbrooke Team is working diligently as staff and managers strive to ensure the safest guidelines are in place. We ask for your patience as we work to mitigate the risks. We have done extremely well in managing to keep COVID – 19 out of our residence to date. With this in mind it is time to adjust our re-opening plan and allowing the following as of Saturday, June 20, 2020:

- 1) Residents are able to go out for essential outings such as grocery store, hair cuts, medical appointments, etc.
- 2) Residents are able to go for a walk on their own
- 3) Residents are able to go for a drive.
- 4) Coffee and tea service will restart in our tea room (no snacks yet)

A reminder that safe social distancing practices ( hand washing, 6 ft apart, sanitization, etc.) are still advised. **If safe practices are not followed and the residence does have an outbreak, everyone will be on lockdown for a long time. If residents do not follow safe practices we will enforce policies regarding restrictions (eg: with Quarantine, not allowed in dining room, etc.)**

Family visits:

- will be allowed beginning June 29<sup>th</sup>, daily for the first week
- then Mon, Wed, Fri & Sat for the weeks thereafter.
- Times will be 10 am – 4 pm and 7:00 – 7:20pm
- each visit will be 20 min in duration and
- a max of 2 visitors per session.
- All visitors must wear masks, temperatures will be taken and recorded and social distancing will be enforced.
- Designated meeting spots will be set up outside weather permitting, otherwise in our front lounge area.

Please call our front desk at 604-460-7006 to book your reservation.

Sincerely,

Pat De Luca

The Wesbrooke