

May 28, 2020

Hi everyone:

I hope you are all doing well and are all safe.

In my last letter dated May 14th, I laid out a plan to allow more movement within our building and increasing our activities to allow a physical and mental break from the tremendous pressure isolation and strict protocols have placed on all of us. Last week Fraser Health visited The Wesbrooke to do an audit of our Covid-19 safety and prevention protocols. We passed with flying colors and received an excellent rating. The only suggestion was to put up an additional hand washing sign on the Assisted Living level. We are very happy about this and congratulate all of our staff and residents. However, it is still our plan to open up slowly and at times we may seem to be overly strict and protective.

Yet, there are still residents and families that are calling for relaxation of our rules and even breaking our rules outright. We have allowed those that have vehicles to drive themselves to doctors and health related appointments or needs. Unfortunately, some residents have abused this ability and gone out to stores and walks. Others have gone out in spite of our best efforts to maintain strict health protocols in order to keep everyone safe.

People are asking us when we will be re-opening our doors to visitors and also allowing our residents to visit the community. There are conflicting messages going on and I would like to enlighten you to them in this letter. On the one hand, you hear how the government is relaxing their rules and allowing opening up of restaurants, personal service establishments and gyms, etc. On the other hand, the Health Authorities have determined this is still a very serious issue and are creating very strict rules that all Assisted Living and Long Term Care facilities must abide by. We will still be as strict as possible in order to keep everyone safe! Every indication is that we are still not safe from this pandemic and we may suffer a second wave if we get too relaxed about this.

Langley Lodge was on TV recently. They had 22 cases of Covid-19, 3 deaths and 2 staff infected in addition to the 22 cases. They now have 31 resident cases and 5 staff infected. The average death rate for anyone over 80 years of age has been reported to be as high as 90%. Those are pretty tough odds!

In the last 30 days the following outbreaks have occurred:

- 1) The Cedars – Mission
- 2) Abbotsford Regional Hospital
- 3) Worthington Care Facility – Abbotsford
- 4) Eden Care Center – Chilliwack
- 5) Chartwell Willow – Maple Ridge
- 6) Langley Lodge – Langley
- 7) Clayton Heights – Langley
- 8) New Vista Society – Burnaby

And now I hear that Nicola Lodge has a confirmed case, a resident, and brought in by outside sources!

It could happen **ANYWHERE**. We must remain vigilant in order to beat this. But we must all cooperate!

Please do not ask us to relax any rules. And for God's sake please do not break any rules because you think its ok or we won't find out. The consequences are life and death! Once the virus is in the building, it ravages human life at an incredible speed and we are dealing with an entirely different situation. We are prepared but we **DO NOT** want to go there as we will have to lock everything down even tighter!

Please cooperate and follow our rules, they are designed to keep everyone safe. If you decide to break our rules you will force us to take action.

Should you have any questions or concerns I can be reached at 604-460-7004 or email me at pdeluca@thewesbrooke.com.

Thank you

Pat De Luca
Owner, General Manager

